

# Appendix 3

## Part 2: WAND2025 Cross-Talk – Distilled Insights

Theme	What We Observed	What Science Shows (Actionable Evidence)	Why This Matters (Practical Takeaways)
<b>Timing of Intervention</b>	Neuro needs are often recognised late, once performance, health, or behaviour has already deteriorated.	Early-stage neural strain is more plastic and responsive to low-intensity interventions. Prolonged stress, cognitive overload, or unmanaged pain increases neural sensitisation, allostatic load, and recovery time.	<ul style="list-style-type: none"> <li>• Early screening and low-friction support is protective</li> <li>• Late intervention costs more and works less well</li> <li>• Brain Capital is preserved by acting and prevention upstream, not reactive and firefighting downstream</li> </ul>
<b>Cognitive Load</b>	People are overwhelmed not by task difficulty, but by poorly designed workflows, tools, and communication.	Constant task-switching, unclear goals, and interruptions degrade working memory, attention, and decision quality. Small design frictions accumulate into measurable cognitive fatigue.	<ul style="list-style-type: none"> <li>• Reduce task switching, clarify priorities, simplify workflows</li> <li>• Small design workplace changes can produce large performance gains</li> <li>• Cognitive capacity can be designed for in the workplace at a systems-level</li> </ul>
<b>Environment</b>	Performance and wellbeing vary dramatically across environments and contexts, even for the same individual.	Brain function is context-dependent. Physical, social, and relational environments matter as they shape attention, regulation, and resilience. Small environmental and relational adjustments can unlock disproportionate brain capital or gains.	<ul style="list-style-type: none"> <li>• Change the environment before changing the person</li> <li>• Adjust spaces, norms, and interactions to unlock brain capacity, curiosity and creativity</li> <li>• Leaders reflect their environment</li> </ul>
<b>Leadership</b>	Leadership behaviour visibly alters team energy, clarity, and psychological safety.	Leaders co-regulate nervous systems through tone, predictability, feedback, and decision clarity. Threat-heavy leadership impairs cognition and psychological safety.	<ul style="list-style-type: none"> <li>• Leaders are neural multipliers amplifying or draining team brains</li> <li>• Safety enables learning and adaptability</li> <li>• Brain-wise leadership is a systems-level lever and intervention</li> </ul>
<b>Diagnosis &amp; Categories</b>	Diagnostic labels often fail to explain how people function day-to-day.	Neuroscience and lived-experience data show high variability within diagnostic categories. Function is shaped by context, history, and meaning-making, not labels alone. Listening to how people live, and function is crucial to the whole person	<ul style="list-style-type: none"> <li>• Use diagnosis as a guide, not a ceiling</li> <li>• Design support around function, not just categories and dimensions</li> <li>• Systems need functional, not purely categorical, models</li> </ul>
<b>Brain Skills</b>	Skills erode quietly under sustained pressure when recovery and renewal are absent.	Attention, flexibility, and regulation require ongoing practice and recovery. One-off training without rest or reinforcement does not sustain neural capacity.	<ul style="list-style-type: none"> <li>• Brain skills need maintenance, not just training</li> <li>• Recovery is a performance input (sleep, rest, time out), not time lost</li> <li>• Sustained Brain Capital requires sustained rhythm, not intensity</li> </ul>
<b>Play</b>	Play is often dismissed as optional or indulgent outside childhood.	Play activates reward, exploration, learning, social bonding, and regulation systems. It enhances neuroplasticity, creativity, and resilience across the lifespan.	<ul style="list-style-type: none"> <li>• Play is a low-cost, high-return intervention</li> <li>• Play has been shown to accelerate learning and adaptability</li> <li>• Play-rich cultures compound Brain Capital over time</li> </ul>